

**Sky Soaring**  
**Soaring Adventures of America**  
**Gift Certificate Redemption Policies & Procedures**

Sky Soaring redeems Soaring Adventures of America flight certificates under the auspices of the club's Day Membership program. All members should be aware of the following policies and procedures because: (1) you may be returning a call from a certificate holder who left a message on the club's answering machine; (2) you may take a telephone call at the Field from a Flight certificate holder; (3) you may be involved in "processing" Soaring Adventures of America Flight Certificate paperwork at the flight table.

Important note: It must be explained to a flight certificate holder that the certificate is actually buying a Sky Soaring day membership. **All Soaring Adventures of America Flight certificate holders must sign a standard Sky Soaring Day Member release form before taking a flight. In addition, only commercial rated pilots may be Soaring Adventures of America PICs.**

**Important Redemption Policy Details**

Soaring Adventures of America sells flight certificates for four types of glider rides. Due to the characteristics of our field and fleet Sky Soaring redeems them in certain limited ways (explained below). Therefore, it's important that these redemption policies be described to the flight certificate holder BEFORE you invite them out to the field and before they get into a glider. The Flight certificate holder must understand what services Sky Soaring offers because it may vary from Soaring Adventures advertising. If he's not happy with Sky elect to redeem his Flight certificate at another glider facility. Sky Soaring is not obligated to redeem certificates.

The following table describes the club's redemption policies. The first column describes the type of ride as it is specified on a Soaring Adventures of America flight certificate. The second column describes the type of ride Sky Soaring will actually give the Flight certificate holder.

<b>Soaring Adventures of America Flight Certificate Ride Description</b>	<b>This is How Sky Soaring will Redeem the SAA Flight Certificate</b>
<ul style="list-style-type: none"> <li>• "Soaring Seagull Glider Ride &amp; Lesson Package for one Person"</li> </ul>	<ul style="list-style-type: none"> <li>• Sky Soaring cannot give lessons to non-members. Therefore, <b>we do not redeem this Flight certificate.</b></li> </ul>
<ul style="list-style-type: none"> <li>• "Great American Glider Ride for One"</li> </ul>	<ul style="list-style-type: none"> <li>• Glider ride for one to 5000 feet.</li> </ul>
"Great American Glider Ride for Two" Option A. <ul style="list-style-type: none"> <li>• Twin-tow glider ride for two. SAA bills this as two glider rides launched simultaneously.</li> </ul>	Sky Soaring redeems this with two separate day member glider rides. They are <b>not</b> launched simultaneously. <ul style="list-style-type: none"> <li>• Each glider ride will be to 3,000 feet. Each person must sign a Sky Soaring Day Member release form</li> </ul>
"Great American Glider Ride for Two" Option B. <ul style="list-style-type: none"> <li>• Glider ride for two to 5280 feet. SAA bills this as a ride in a three-person glider.</li> </ul>	Sky Soaring redeems this with two separate day member glider rides. <ul style="list-style-type: none"> <li>• Each glider ride will be to 3,000 feet.</li> <li>• Each person must sign a Sky Soaring Day Member release form</li> </ul>

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**Redemption Procedures**

**Flight Reservations for Sunday only**

Sky Soaring accepts reservations for Soaring Adventure day memberships for Sunday flights. A special form has been created for this and can be found on the member's website. Reservations are recorded on this form by:

1. The person who retrieves messages from the answering machine during the week
2. The flight crew on Sunday

The reservations made during the week and recorded on the form will be e-mailed to the Sunday flight crew on Friday or Saturday. The GSO should print off the reservation sheet and bring it to the field on Sunday.

**Commercial Rated PIC**

All flights that are associated with Soaring Adventures of America day member rides must be flown by a commercial rated private glider pilot.

**Day Member Release Form:** Each Flight certificate rider is a day member. Each rider must sign a Sky Soaring Day Member release form.

**Payment envelope:** Fill out the pay envelope as you would for any day member, but instead of putting a check into the envelope, put the Soaring Adventures of America Flight certificate. Write the word "redeemed" on the Flight certificate and sign your name.

**Questions?**

Contact Mike Hurd.